

## Section 2: Objectives, Success Indicators & Target

Objective	Weight	Action	Success Indicator	Unit	Weight	Excellent [100%]	Very Good [90%]	Good [80%]	Fair [70%]	Poor [60%]
To enhance efficiency, transparency and effectiveness of public service delivery.	100	Provided Land Administration and Management services/Survey and Mapping services in pursuant to Vision, Mission and Strategy of the NLCS and in line with the provisions of Land Act 2007, Land Rules and Regulations of the Kingdom of Bhutan 2007, Land Lease Rules and Regulations 2018, circulars & guidelines, policies & framework and other associated law provisions governing on land matters.	Timeline by which online land conveyances, either based on court verdict or generally submitted through Geog Administration, as per the Land Act 2007 (Inheritance/Sale/gift/donation/exchange between landowners/defaulted land mortgage/ Government institutions to govt. institutions & Gerab Dratshangs to Gerab Dratshangs or vis versa) are verified and forwarded to NLCS.	Days	10	Verified and forwarded within 30 days.	Verified and forwarded within 31-33 days.	Verified and forwarded within 34-36 days.	Verified and forwarded within 37-39 days.	Verified and forwarded after 40 days.
			Conducted awareness and sensitization program to new LG functionaries on Land Act 2007, Rules and Regulations, Land Lease Rules & Regulations 2018, Encroachment into state land and Important circulars and notifications issued by NLCS.	Percent	10	100 %	85%	70%	55%	40%
			Timeline by which online User Right System (URS) based land allotment applications to the beneficiaries classified in the URS Strategy are verified and forwarded to NLCS.	Days	10	Verified and forwarded within 31 days.	Verified and forwarded within 32-33 days.	Verified and forwarded within 34-35 days.	Verified and forwarded within 36-37 days.	Verified and forwarded after 38 days.

To enhance efficiency, transparency and effectiveness of public service delivery.	100	Provided Land Administration and Management services/Survey and Mapping services in pursuant to Vision, Mission and Strategy of the NLCS and in line with the provisions of Land Act 2007, Land Rules and Regulations of the Kingdom of Bhutan 2007, Land Lease Rules and Regulations 2018, circulars & guidelines, policies & framework and other associated law provisions governing on land matters.	Timeline by which leasing of State land (temporary/short term/long term) as per Land Lease Rules and Regulations 2018 are forwarded to NLCS.	Days	10	Processed and forwarded within 30 days.	Processed and forwarded within 31-32 days.	Processed and forwarded within 33-34 days.	Processed and forwarded within 35-36 days.	Processed and forwarded after 37 days.
			Timeline by which land acquisition and substitution/compensation cases as per Land Act 2007 are processed and forwarded to NLCS.	Days	10	Processed and forwarded within 31 days.	Processed and forwarded within 32-34 days.	Processed and forwarded within 35-37 days.	Processed and forwarded within 38-40 days.	Processed and forwarded after 41 days.
			Timeline by which conversion of registered land to other land type categories as per the Land Act 2007 are processed and forwarded to NLCS.	Days	10	Processed and forwarded within 30 days.	Processed and forwarded within 31-33 days.	Processed and forwarded within 34-36 days.	Processed and forwarded within 37-38 days.	Processed and forwarded after 39 days.
			Timeline by which correction of name, citizenship identity card number, village, household number, plot number, plot name, etc in the Thram/Map as per Land Act 2007 are verified and forwarded to NLCS.	Days	10	Verified and forwarded within 30 days.	Verified and forwarded within 31-33 days.	Verified and forwarded within 34-36 days.	Verified and forwarded within 37-39 days.	Verified and forwarded after 40 days.

To enhance efficiency, transparency and effectiveness of public service delivery.	100	Provided Land Administration and Management services/Survey and Mapping services in pursuant to Vision, Mission and Strategy of the NLCS and in line with the provisions of Land Act 2007, Land Rules and Regulations of the Kingdom of Bhutan 2007, Land Lease Rules and Regulations 2018, circulars & guidelines, policies & framework and other associated law provisions governing on lan	Timeline by which land services occurring on regular basis (sharing land information to landowners, court, government agencies and NLCS HQ) are delivered.	Days	10	Delivered within 3 days.	Delivered within 4-5 days.	Delivered within 6-7 days.	Delivered within 8-9 days.	Delivered after 10 days.
			Timeline by which demarcation of Khimsa / foundation cutting/ basic amenity lines _road, power & sewerage in the Chhazhag map, based on application or requirements as per the Land Act 2007 are verified.	Days	10	Verified within 7 days.	Verified within 8-9 days.	Verified within 10-11 days.	Verified within 12-13 days.	Verified after 14 days.
			Timeline by which exchange of private registered land with State land as per the Land Act 2007 are verified and forwarded to MoAF.	Days	10	Verified and forwarded within 30 days.	Verified and forwarded within 31-33 days.	Verified and forwarded within 34-36 days.	Verified and forwarded within 37-39 days.	Verified and forwarded after 40 days.